

Defending claims through good health & safety practice

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Aims

- Affect of good practice on claims
- Roles of risk assessment and training
- Importance of record keeping
- Affect of the initial response

Successful claims

- What makes a successful claim?

Case Study

- Vibration risk assessment

Risk assessment

- A risk management strategy
 - Identify
 - Control
 - Train
 - Monitor
- Record keeping

Training

- Inform people of the RA
- Provide documents
- Keep records

Responding

- No win, no fee
- Be clear

Conclusions

- Demonstrate risk control
- Be robust in your response